



Özge Deniz DAYIOĞLU

Mahmutbey Dilmenler Caddesi No:26
Bağcılar, İstanbul

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Date & Place of Birth 19/06/1976 – İstanbul

Education

Boğaziçi University

PhD. Biomedical Engineering | 2014 –

İstanbul Technical University

MSc. Electronics & Telecommunications Engineering | 1998 – 2002

İstanbul Technical University

BSc. Electronics & Telecommunications Engineering | 1993 – 1997

Beşiktaş Atatürk Anatolian High School | 1986 – 1993

Work Experience

İstanbul Kemerburgaz University, Faculty of Engineering and Natural Sciences

Lecturer, Computer Engineering Department | September 2015 –

Detay Electronics and Security Technologies

Technical Services Training Manager | June 2014 – August 2015

- Preparing technical training documentation and providing trainings for technical services staff
- Planning staff trainings
- Coordinating service support from foreign service providers when needed
- Preparing technical documentation, technical/user manuals and presentations
- Managing TSE Standardization Certification processes of company and preparing required documentation and equipment for related processes

Simeks Medical Systems

Technical Services Manager | August 2008 – June 2012

- Coordinating and monitoring the operations of the technical services department
- Organizing and planning installation, maintenance and technical support activities of Swisslog PC based Pneumatic Tube Systems, PYXIS Medication and Supply Management Automation Systems and SonoSite Ultrasound Systems
- Following up the responsibilities and daily duties of technical services team
- Coordinating service support from foreign service providers when needed
- Spare parts sales
- Designing, making and following maintenance contracts
- Planning staff training
- Coordinating the distributional relations with foreign parties and purchasing activities for spare parts
- Preparing the budget of the department
- Managing TSE Standardization Certification processes of company
- Sustaining and regulating ISO criteria in department
- Managing a team of 7 engineers and technicians
- Reporting to company Board members

Technical Operations Manager | September 2004 – August 2008

- Coordinating and monitoring the operations of the technical services department
- Organizing and planning installation, maintenance and technical support activities of Siemens/MAQUET medical devices, Swisslog PC based Pneumatic Tube Systems and PYXIS Medication and Supply Management Automation Systems
- Following up the responsibilities and daily duties of technical services team
- Coordinating service support from foreign service providers when needed
- Following maintenance contracts
- Spare parts sales
- Coordinating the purchasing activities for spare parts
- Preparing required documentation and equipment for TSE Standardization Certification processes of company
- Member of the core team establishing ISO standardization in company
- Managing a team of 10 engineers and technicians
- Reporting to Technical Services Manager

Technical Services Engineer | March 2004 – September 2004

- Installation, maintenance and providing technical support of Siemens/MAQUET medical devices, Swisslog PC based Pneumatic Tube Systems and PYXIS Medication and Supply Management Automation Systems

Merit Telecommunications Technologies

Technical Group Coordinator | January 2000 – October 2000

- Coordinating and monitoring the operations of the technical services department
- Organizing and planning installation, maintenance and technical support activities of telecommunication systems, OEM products of Nortel Meridian and Alcatel PBXs and PC based Voice Logging Systems provided by Nice Systems Ltd.

Technical Support Engineer | February 1998 – January 2000

- Installation, maintenance and providing technical support of telecommunication systems, OEM products of Nortel Meridian and Alcatel PBXs and PC based Voice Logging Systems provided by Nice Systems Ltd.

Netser Engineering

Technical Support Engineer | October 1997 – February 1998

- Installation, maintenance and providing technical support of PC based NICE Voice Logging Systems, PhonEX Call Accounting Systems and OEM products of Nortel Meridian PBXs.

Technical Trainings

Checkpoint Merchandise Availability and Security Solutions Technical Training

Checkpoint Systems France S.A.S., France | June 2014

Accu-Chart Cadet Unit Dose Packaging Machines Technical Training

Accu-Chart Plus™ Healthcare, USA | April 2011

SonoSite Ultrasound Systems Technical Training

SonoSite Inc., United Kingdom | October 2008

PYXIS Medication and Supply Management Automation Systems Technical Training

Cardinal Health, United Kingdom | June 2008

MAQUET Ventilation Systems Technical Training

MAQUET Critical Care AB, Sweden | June 2007

Swisslog PC based Pneumatic Tube Systems Technical Training

Swisslog Rohrpostsystem GmbH, Germany | August 2004

Nice Universe Quality Management Software Technical Training

Nice Systems LTD., Tel Aviv, Israel | February 2000

NiceLog & NiceCall Voice Loggers and Nice CLS Voice Logging Systems Technical Training

Nice Systems LTD., Tel Aviv, Israel | May 1998

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Languages

English – Advanced, YDS Score 88,75/100, TOEFL iBT Score 94

German – Beginner

Courses & Seminars

- Occupational Health and Safety Basics Training
Yakamoz OSGB, İstanbul | September 2014
- Swisslog International Distributor Seminar
Swisslog Rohrpostsystem GmbH, Germany | October 2010
- ISO 9001:2008 Standard Training Certificate
Kalitek Consultancy, İstanbul | January 2010
- Biomedical Calibration
TSE, Ankara | July 2006
- ISO 9001:2000 QUALITY MANAGEMENT SYSTEM Training
KAGEM, İstanbul | November 2006
- Basic First Aid Techniques
Acibadem Health Group Hospital, İstanbul | March 2002
- 3rd International Conference on Management Sciences
İTÜ Management Engineering Club, İstanbul | March 2002
- Teaching Literacy
Ministry of Education & Rotary Club, İstanbul | November 2001
- "Learn How to Live With Earthquake"
BÜ the Kandilli Observatory & Earthquake Research Institute, İstanbul | October 2001
- RYLA Rotary Youth Leadership Awards Certificate
Rotary Int. Dist.2420, İstanbul | January 2000

Clubs

- Member of İTÜ Alumni Association | 2016 –
- President of İstinye Rotaract Club | 2002 – 2003
- Member of İstinye Rotaract Club | 1999 – 2006
- Member of TED Club | 1999 –
- Member of Photography Club, İTÜ | 1993 – 1995
- Member of Theater Club, BAAL | 1990 – 1993

Extracurricular Activities Travelling, photography, mind games, tennis, swimming